

**Contact:**  
**Brooke-Lynn Cottam**  
CAA  
Phone: (512) 231-0117, ext. 207  
brooke-lynn@combinedagents.com

6805 N. Capital of TX Highway  
Suite 250  
Austin, TX 78731-1700  
www.combinedagents.com



---

## FOR IMMEDIATE RELEASE

### CAA Adds Nikki Toon to Its Senior Leadership Team

**Austin, May 1, 2017:** Combined Agents of America (CAA) is pleased to announce that Nikki Toon has joined CAA's leadership team as Production Director. Nikki has more than a decade of experience working in the insurance industry from both a carrier, agency and group perspective.

In her new role as CAA's Production Director, Nikki will develop and manage CAA member needs and facilitate a formal, organized sales/growth culture within the group. In addition to providing vision and strategic planning functions for value-added services and programs within the CAA group, Nikki will assist in creating strategies for carrier accountability and enhanced carrier relationships.

"Nikki is uniquely qualified to take on the challenges involved with identifying new business and growth opportunities," said CAA CEO Trent Richmond. "Her strong background in marketing, communications, underwriting and management, make her perfectly suited for this position."

#### **About Combined Agents of America, LLC**

Founded in 1997 and based in Austin, Texas, Combined Agents of America, LLC (CAA) is a privately held agency partnership group comprised of 55 independent insurance agencies located throughout Texas, Oklahoma, Kansas and Nebraska. By funneling its agencies' combined premiums, CAA brings larger volume commitments to insurance companies, while empowering its members to realize greater benefits from insurance companies, vendor discounts and other incentives. Additional information is available at [www.combinedagents.com](http://www.combinedagents.com).